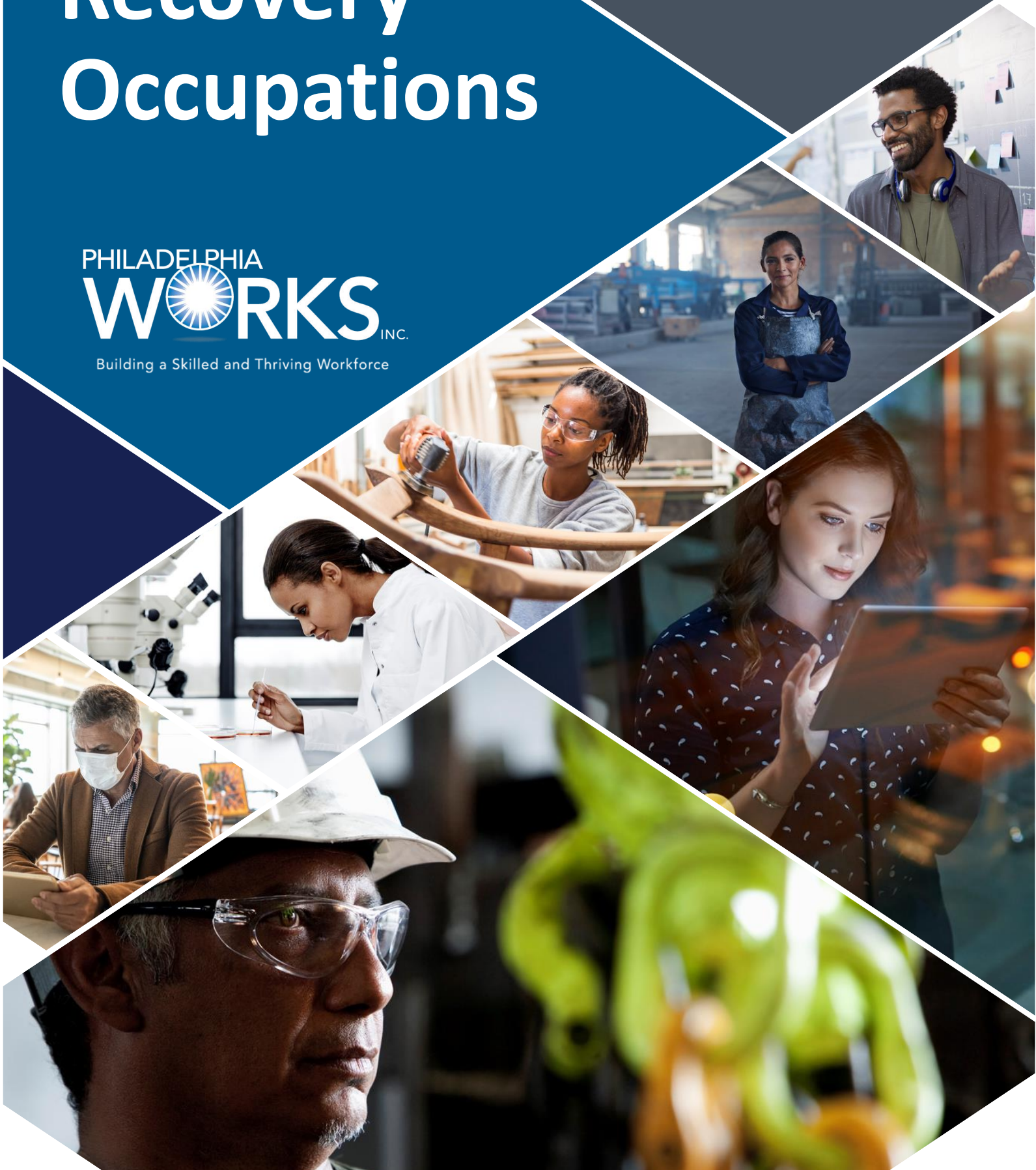


Recovery Occupations

2021-22

PHILADELPHIA
WORKS INC.

Building a Skilled and Thriving Workforce



As **Philadelphia's Workforce Development Board, Philadelphia Works** manages strategic investment of federal, state, local and private funding into job training and employment programming throughout the city and Southeastern Pennsylvania region. While our community navigates economic recovery from the COVID-19 crisis, now, more than ever, we are prioritizing timely opportunities in occupations that are experiencing employer demand *now*; show promise for future growth; pay livable wages; and are accessible to workers with diverse educational and employment backgrounds.

To drive this COVID-considerate approach forward and support city leaders and partners as they, too, work toward recovery, Philadelphia Works has identified a set of **2021 – 2022 Recovery Occupations**. These occupations were drawn from our analysis of labor market and employment data; job posting data; and local employer feedback on the skills and credentials that workers need to become competitive candidates.

All Recovery Occupations have experienced minimal negative impact to employment during the pandemic or have projected growth through 2022 and pay \$15.00 or more an hour. Critically, most are middle-skill jobs or low-skill entry points into career paths with opportunity for advancement. These jobs require workers to have educational attainment of an Associate's degree or less.

Serving as a catalog, this document provides detailed information on each Recovery Occupation including wages, required skills and certifications, top industries of employment, and more. In addition to traditional data sources, private employers were consulted to confirm that these details are current and locally relevant.

How Philadelphia Works Identifies Recovery Occupations

- ☑ **\$15+/Hr** Median Wage
- ☑ Minimal negative impact to employment during the COVID-19 pandemic, and/or projected growth, resulting in dependable job openings
- ☑ Strategic focus on **middle-skill** and low-skill jobs with **opportunity for advancement**
- ☑ Strategic focus on **timely jobs** requiring an **Associate's Degree or less**, to connect career-seekers to employment or earn-and-learn opportunities **now**
- ☑ A WIOA High Priority Occupation (HPO), or worthy of petition

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Telecommunications



Telecommunications Equipment Installers and Repairers

Install, set up, rearrange, or remove switching, distribution, routing, and dialing equipment used in central offices or headends. Service or repair telephone, cable television, Internet, and other communications equipment on customers' property. May install communications equipment or communications wiring in buildings.



EMSI

Specialized Skills

- Repair
- Telecommunications
- Customer Service
- Hand Tools
- Lifting
- Wiring
- Cabling
- Scheduling

Burning Glass

Software Skills

- Basic Computer Skills

Burning Glass

Other Job Titles

- Field Technician
- Telecommunications Technician

Burning Glass

Top Industries

- Wired Telecommunications Carriers

EMSI

Baseline Skills

- Troubleshooting
- Physical Abilities
- Communication Skills
- Computer Literacy
- Detail-Oriented

Burning Glass

Required Education and Experience

- High School Diploma or GED
- Less than Two Years of Experience
- Moderate-term on-the-job training

Burning Glass and Employer Feedback

Certifications and Licenses

- Driver's License

Burning Glass

Telecommunications Line Installers and Repairers

Install and repair telecommunications cable, including fiber optics.



EMSI

Specialized Skills

- Telecommunications
- Repair
- Technical Support
- Scheduling
- Customer Billing
- Technical Assistance
- Billing Inquiries
- Cabling

Burning Glass

Software Skills

- Basic Computer Skills

Burning Glass

Other Job Titles

- Cable Technician

Burning Glass

Top Industries

- Wired Telecommunications Carriers

EMSI

Baseline Skills

- Troubleshooting
- Bilingual
- Physical Abilities
- Communication Skills
- English language

Burning Glass

Required Education and Experience

- High School Diploma or GED
- Less than Two Years of Experience
- Long-term on-the-job training

Burning Glass and Employer Feedback

Certifications and Licenses

- Driver's License

Burning Glass

Transportation and Logistics



Light Truck Drivers

Drive a light vehicle, such as a truck or van, with a capacity of less than 26,001 pounds Gross Vehicle Weight (GVW), primarily to pick up merchandise or packages from a distribution center and deliver. May load and unload vehicle.



EMSI

Specialized Skills

- Customer Contact
- Customer Service
- Commercial Driving
- Repair
- Lifting Ability
- Post Trip Inspections
- Scheduling
- Vehicle Inspection

Burning Glass

Software Skills

- Basic Computer Skills

Burning Glass

Other Job Titles

- Driver Helper
- Store Driver
- Package Delivery Driver
- Commercial Driver

Burning Glass

Top Industries

- Local Messengers and Local Delivery
- Couriers and Express Delivery Services

EMSI

Baseline Skills

- Physical Abilities
- Communication Skills
- English language
- Organizational Skills

Burning Glass

Required Education and Experience

- High School Diploma or GED (Competitive: Post-Secondary Certificate)
- Less than Two Years of Experience
- Short-term on-the-job training

Burning Glass and Employer Feedback

Certifications and Licenses

- Driver's License
- Competitive: CDL Class A

Burning Glass

Dispatchers

Schedule and dispatch workers, work crews, equipment, or service vehicles for conveyance of materials, freight, or passengers, or for normal installation, service, or emergency repairs rendered outside the place of business. Duties may include using radio, telephone, or computer to transmit assignments and compiling statistics and reports on work progress.



EMSI

Specialized Skills

- Customer Service
- Scheduling
- Customer Contact
- Data Entry
- Repair
- Appointment Setting
- Record Keeping

Burning Glass

Software Skills

- Microsoft Excel
- Microsoft Word
- Microsoft Outlook
- Microsoft Windows

Burning Glass

Other Job Titles

- Dispatcher

Burning Glass

Top Industries

- Local Messengers and Local Delivery
- Other Transit
- Wired and Wireless Telecommunications Carriers

EMSI

Baseline Skills

- Communication Skills
- Computer Literacy
- Multi-Tasking
- Problem Solving
- Organizational Skills

Burning Glass

Required Education and Experience

- High School Diploma or GED
- Less than Two Years of Experience
- Moderate-term on-the-job training

Burning Glass and Employer Feedback

Certifications and Licenses

- None

Burning Glass

First-Line Supervisors of Transportation and Material Movers

Directly supervise and coordinate activities of material-moving machine and vehicle operators and helpers.



EMSI

Specialized Skills

- Scheduling
- Budgeting
- Supervisory Skills
- Customer Service
- Occupational Health and Safety
- Shipping
- Forklift Operation

Burning Glass

Software Skills

- Microsoft Excel
- Microsoft Word
- SAP

Burning Glass

Other Job Titles

- Transportation Supervisor
- Fleet Manager
- Distribution Supervisor
- Shipping Coordinator

Burning Glass

Top Industries

- Scheduled Air Transportation
- Couriers and Express Delivery Services
- Warehousing and Storage

EMSI

Baseline Skills

- Communication Skills
- Organizational Skills
- Computer Literacy
- Problem Solving
- Planning

Burning Glass

Required Education and Experience

- High School Diploma or GED (Competitive: Post-Secondary Certificate)
- Three to Five Years of Experience

Burning Glass and Employer Feedback

Certifications and Licenses

- Driver’s License
- Competitive: Forklift Certification

Burning Glass

Warehouse Associate

Manually move freight, stock, luggage, or other materials, or perform other general labor. Includes all manual laborers not elsewhere classified. The official SOC occupation title is Laborers and Freight, Stock, and Material Movers, Hand.



EMSI

Specialized Skills

- Forklift Operation
- Sorting
- Lifting Ability
- Scheduling
- Shipment Sorting
- Customer Service
- Packaging
- Hand Trucks

Burning Glass

Software Skills

- None

Burning Glass

Other Job Titles

- Warehouse Associate
- Warehouse Worker
- Material Handler

Burning Glass

Top Industries

- Scheduled Air Transportation
- Couriers and Express Delivery Services
- Warehousing and Storage

EMSI

Baseline Skills

- Physical Abilities
- English language
- Detail-Oriented
- Communication Skills
- Organizational Skills

Burning Glass

Required Education and Experience

- High School Diploma or GED (Competitive: Post-Secondary Certificate)
- Less than Two Years of Experience
- Short-term on-the-job training

Burning Glass and Employer Feedback

Certifications and Licenses

- Driver's License
- Competitive: Forklift Certification

Burning Glass

Forklift Operator

Operate industrial trucks or tractors (Forklifts) equipped to move materials around a warehouse, storage yard, factory, construction site, or similar location. The official SOC occupation title is Industrial Truck and Tractor Operators.



EMSI

Specialized Skills

- Forklift Operation
- Lifting Ability
- Data Entry
- Inventory Management
- Machinery
- Packaging
- Inventory Control
- OSHA

Burning Glass

Software Skills

- None

Burning Glass

Other Job Titles

- Forklift Operator
- Forklift Driver

Burning Glass

Top Industries

- Scheduled Air Transportation
- Warehousing and Storage

EMSI

Baseline Skills

- Physical Abilities
- Detail-Oriented
- English language
- Organizational Skills
- Communication Skills

Burning Glass

Required Education and Experience

- High School Diploma or GED plus Post-Secondary Certificate
- Less than Two Years of Experience
- Short-term on-the-job training

Burning Glass and Employer Feedback

Certifications and Licenses

- Forklift Certification
- Driver's License

Burning Glass

Heavy and Tractor-Trailer Truck Drivers

Drive a tractor-trailer combination or a truck with a capacity of at least 26,001 pounds Gross Vehicle Weight (GVW). May be required to unload truck. Requires commercial drivers' license. Includes tow truck drivers.



EMSI

Specialized Skills

- Truck Driving
- HAZMAT
- Commercial Driving
- Over the Road
- Customer Service
- Forklift Operation
- Post Trip Inspections
- Scheduling

Burning Glass

Software Skills

- Basic Computer Skills

Burning Glass

Other Job Titles

- Driver
- Truck Driver

Burning Glass

Top Industries

- General Freight Trucking
- Grocery and Related Product Merchant Wholesalers
- Specialized Freight Trucking

EMSI

Baseline Skills

- Physical Abilities
- English language
- Communication Skills
- Organizational Skills
- Teamwork

Burning Glass

Required Education and Experience

- High School Diploma or GED plus Post-Secondary Certificate
- Two to Four Years of Experience
- Short-term on-the-job training

Burning Glass and Employer Feedback

Certifications and Licenses

- CDL Class A
- Driver's License

Burning Glass

Healthcare and Life Sciences



Medical Secretaries and Administrative Assistants

Perform secretarial duties using specific knowledge of medical terminology and hospital, clinic, or laboratory procedures. Duties may include scheduling appointments, billing patients, and compiling and recording medical charts, reports, and correspondence.



EMSI

Specialized Skills

- Administrative Support
- Scheduling
- Appointment Setting
- Customer Service
- Patient Care
- Medical Terminology
- Data Entry
- Secretarial Skills

Burning Glass

Software Skills

- Microsoft Excel
- Microsoft Word

Burning Glass

Other Job Titles

- Medical Receptionist
- Front Desk Receptionist
- Dental Receptionist

Burning Glass

Top Industries

- Hospitals
- Offices of Physicians
- Offices of Dentists

EMSI

Baseline Skills

- Communication Skills
- Computer Literacy
- Telephone Skills
- Organizational Skills
- Multi-Tasking

Burning Glass

Required Education and Experience

- High School Diploma or GED
- Less than Two Years of Experience
- Moderate-term on-the-job training

Burning Glass and Employer Feedback

Certifications and Licenses

- None

Burning Glass

Medical Records Specialists

Compile, process, and maintain medical records of hospital and clinic patients in a manner consistent with medical, administrative, ethical, legal, and regulatory requirements of the healthcare system. Classify medical and healthcare concepts, including diagnosis, procedures, medical services, and equipment, into the healthcare industry's numerical coding system. Includes medical coders.



EMSI

Specialized Skills

- Medical Coding
- Medical Billing
- Customer Billing
- Medical Records
- Customer Service
- Health Information Technology
- Patient Care

Burning Glass

Software Skills

- Microsoft Excel
- ICD-10
- Microsoft Word
- Epic Systems

Burning Glass

Other Job Titles

- Medical Biller
- Medical Billing Specialist
- Medical Records Clerk

Burning Glass

Top Industries

- Hospitals
- Offices of Physicians

EMSI

Baseline Skills

- Communication Skills
- Detail-Oriented
- Teamwork
- Research
- Organizational Skills

Burning Glass

Required Education and Experience

- High School Diploma or GED (Competitive: Post-Secondary Certificate)
- Two to Three Years of Experience

Burning Glass and Employer Feedback

Certifications and Licenses

- Registered Health Information Technician
- Competitive: Certified Professional Coder

Burning Glass

Medical Assistants

Perform administrative and certain clinical duties under the direction of a physician. Administrative duties may include scheduling appointments, maintaining medical records, billing, and coding information for insurance purposes. Clinical duties may include taking and recording vital signs and medical histories, preparing patients for examination, drawing blood, and administering medications as directed by physician.



EMSI

Specialized Skills

- Patient Care
- Scheduling
- CPR
- Vital Signs Measurement
- Medical Assistance
- Appointment Setting
- Patient Preparation
- Electrocardiogram (EKG)

Burning Glass

Software Skills

- Microsoft Excel
- ICD-9-CM Coding

Burning Glass

Other Job Titles

- Medical Assistant
- Certified Medical Assistant

Burning Glass

Top Industries

- Offices of Physicians
- Hospitals

EMSI

Baseline Skills

- Communication Skills
- Organizational Skills
- Computer Literacy
- Telephone Skills
- Teamwork

Burning Glass

Required Education and Experience

- High School Diploma or GED plus Post-Secondary Certificate
- Less than Two Years of Experience

Burning Glass and Employer Feedback

Certifications and Licenses

- Certified Medical Assistant
- Competitive: First Aid CPR AED

Burning Glass

EMTs and Paramedics

Assess injuries and illnesses and administer basic emergency medical care. May transport injured or sick persons to medical facilities.



EMSI

Specialized Skills

- Patient Care
- CPR
- Life Support
- Patient Transportation
- Electrocardiogram (EKG)
- Medical Triage
- Scheduling
- Phlebotomy

Burning Glass

Software Skills

- None

Burning Glass

Other Job Titles

- Paramedic
- Emergency Medical Technician

Burning Glass

Top Industries

- Other Ambulatory Health Care Services
- Local Government
- Hospitals

EMSI

Baseline Skills

- Communication Skills
- Physical Abilities
- Teamwork
- English language
- Detail-Oriented

Burning Glass

Required Education and Experience

- High School Diploma or GED plus Post-Secondary Certificate
- Less than Two Years of Experience

Burning Glass and Employer Feedback

Certifications and Licenses

- Emergency Medical Technician (EMT)
- Driver's License
- First Aid CPR AED

Burning Glass

Orderlies

Transport patients to areas such as operating rooms or x-ray rooms using wheelchairs, stretchers, or moveable beds.

May maintain stocks of supplies or clean and transport equipment. Psychiatric orderlies are included in Psychiatric Aides.



EMSI

Specialized Skills

- Patient Transportation and Transfer
- CPR
- Patient Care
- Medical Assistance
- Vital Signs Measurement
- Customer Service
- Electrocardiogram (EKG)

Burning Glass

Software Skills

- None

Burning Glass

Other Job Titles

- Transporter
- Patient Transporter
- Patient Escort

Burning Glass

Top Industries

- Hospitals

EMSI

Baseline Skills

- Troubleshooting
- Physical Abilities
- Communication Skills
- Computer Literacy
- Detail-Oriented

Burning Glass

Required Education and Experience

- High School Diploma or GED (Competitive: Post-Secondary Certificate)
- Less than Two Years of Experience
- Short-term on-the-job training

Burning Glass and Employer Feedback

Certifications and Licenses

All Competitive:

- First Aid CPR AED
- American Heart Association Certification
- Basic Life Saving (BLS) Certification

Burning Glass

Nursing Assistants

Provide or assist with basic care or support under the direction of onsite licensed nursing staff. Perform duties such as monitoring of health status, feeding, bathing, dressing, grooming, toileting, or ambulation of patients in a health or nursing facility. May include medication administration and other health-related tasks.



EMSI

Specialized Skills

- Patient Care
- Activities of Daily Living (ADLS)
- CPR
- Vital Signs Measurement
- Home Health
- Scheduling
- Phlebotomy

Burning Glass

Software Skills

- None

Burning Glass

Other Job Titles

- Certified Nursing Assistant

Burning Glass

Top Industries

- Hospitals
- Nursing Care Facilities

EMSI

Baseline Skills

- Communication Skills
- English language
- Computer Literacy
- Teamwork
- Physical Abilities

Burning Glass

Required Education and Experience

- High School Diploma or GED plus Post-Secondary Certificate
- Less than Two Years of Experience

Burning Glass and Employer Feedback

Certifications and Licenses

- Certified Nursing Assistant
- Competitive: First Aid CPR AED

Burning Glass

Licensed Practical and Vocational Nurses

Care for ill, injured, or convalescing patients or persons with disabilities in hospitals, nursing homes, clinics, private homes, group homes, and similar institutions. May work under the supervision of a registered nurse. Licensing required.



EMSI

Specialized Skills

- CPR
- Patient Care
- Home Health
- Medication Administration
- Treatment Planning
- Scheduling
- Care Planning
- Long-Term Care

Burning Glass

Software Skills

- None

Burning Glass

Other Job Titles

- Licensed Practical Nurse

Burning Glass

Top Industries

- Nursing Care Facilities
- Home Health Care Services
- Hospitals
- Offices of Physicians

EMSI

Baseline Skills

- Communication Skills
- Teamwork
- Problem Solving
- Organizational Skills
- English language

Burning Glass

Required Education and Experience

- High School Diploma or GED plus Post-Secondary Certificate
- Two Years of Experience

Burning Glass and Employer Feedback

Certifications and Licenses

- Licensed Practical Nurse (LPN)
- Competitive: First Aid CPR AED

Burning Glass

Registered Nurses

Assess patient health problems and needs, develop and implement nursing care plans, and maintain medical records. Administer nursing care to ill, injured, convalescent, or disabled patients. May advise patients on health maintenance and disease prevention or provide case management. Licensing or registration required.



EMSI

Specialized Skills

- Patient Care
- CPR
- Advanced Cardiac Life Support
- Treatment Planning
- Acute Care
- Case Management
- Home Health

Burning Glass

Software Skills

- None

Burning Glass

Other Job Titles

- Registered Nurse

Burning Glass

Top Industries

- Hospitals

EMSI

Baseline Skills

- Communication Skills
- Planning
- Teamwork
- Research
- Computer Literacy

Burning Glass

Required Education and Experience

- Associate's Degree (55%) or Bachelor's Degree (45%) in Nursing Science
- Less than Two Years of Experience

Burning Glass and Employer Feedback

Certifications and Licenses

- Registered Nurse
- Competitive: Advanced Cardiac Life Support Certification
- Competitive: First Aid CPR AED
- Basic Life Saving Skills

Burning Glass

Respiratory Therapists

Assess, treat, and care for patients with breathing disorders. Assume primary responsibility for all respiratory care modalities, including the supervision of respiratory therapy technicians. Initiate and conduct therapeutic procedures; maintain patient records; and select, assemble, check, and operate equipment.



EMSI

Specialized Skills

- Respiratory Therapy
- Advanced Cardiac Life Support
- Patient Care
- Critical Care
- Treatment Planning
- CPR
- Life Support

Burning Glass

Software Skills

- None

Burning Glass

Other Job Titles

- Respiratory Therapist

Burning Glass

Top Industries

- Hospitals

EMSI

Baseline Skills

- Communication Skills
- Research
- Teamwork
- Problem Solving
- Planning

Burning Glass

Required Education and Experience

- Associate's Degree in Respiratory Therapy
- Less than Two Years of Experience

Burning Glass and Employer Feedback

Certifications and Licenses

- Registered Respiratory Therapist
- Respiratory Care Practitioner

Burning Glass

Physical Therapist Assistants

Assist physical therapists in providing physical therapy treatments and procedures. May, in accordance with state laws, assist in the development of treatment plans, carry out routine functions, document the progress of treatment, and modify specific treatments in accordance with patient status and within the scope of treatment plans established by a physical therapist. Generally requires formal training.



EMSI

Specialized Skills

- Physical Therapy
- Rehabilitation
- Treatment Planning
- Patient Care
- CPR
- Patient Treatment
- Therapy
- Scheduling

Burning Glass

Software Skills

- None

Burning Glass

Other Job Titles

- Physical Therapist Assistant

Burning Glass

Top Industries

- Offices of Health Practitioners
- Hospitals

EMSI

Baseline Skills

- Troubleshooting
- Physical Abilities
- Communication Skills
- Computer Literacy
- Detail-Oriented

Burning Glass

Required Education and Experience

- Associate's Degree in Physical Therapy
- Less than Two Years of Experience

Burning Glass and Employer Feedback

Certifications and Licenses

- American Physical Therapy Association (APTA) Certification
- Competitive: First Aid CPR AED
- Driver's License

Burning Glass

Phlebotomists

Draw blood for tests, transfusions, donations, or research. May explain the procedure to patients and assist in the recovery of patients with adverse reactions.

Specialized Skills

- Phlebotomy
- Venipuncture
- Blood Collection
- Laboratory Testing
- Specimen Collection
- Blood Draws
- Customer Service
- Patient Interaction

Burning Glass



EMSI

Software Skills

- None

Burning Glass

Other Job Titles

- Phlebotomist

Burning Glass

Top Industries

- Other Ambulatory Health Care Services
- Hospitals
- Medical and Diagnostic Laboratories

EMSI

Baseline Skills

- Communication Skills
- Research
- Telephone Skills
- Detail-Oriented
- Teamwork

Burning Glass

Required Education and Experience

- High School Diploma or GED plus Post-Secondary Certificate
- Less than Two Years of Experience

Burning Glass and Employer Feedback

Certifications and Licenses

- Phlebotomy Certification
- Driver's License

Burning Glass

Surgical Technologists

Assist in operations, under the supervision of surgeons, registered nurses, or other surgical personnel. May help set up operating room, prepare and transport patients for surgery, adjust lights and equipment, pass instruments and other supplies to surgeons and surgeons' assistants, hold retractors, cut sutures, and help count sponges, needles, supplies, and instruments.



EMSI

Specialized Skills

- Surgery
- Patient Care
- Surgical Technology
- Aseptic Technique
- Sterile Procedures
- CPR
- Cleaning
- Surgical Procedure

Burning Glass

Software Skills

- None

Burning Glass

Other Job Titles

- Surgical Technician
- Surgical Technologist

Burning Glass

Top Industries

- Hospitals

EMSI

Baseline Skills

- Teamwork
- Research
- Communication Skills
- English language
- Organizational Skills

Burning Glass

Required Education and Experience

- High School Diploma or GED plus Post-Secondary Certificate
- Less than Two Years of Experience

Burning Glass and Employer Feedback

Certifications and Licenses

- Certified Surgical Technician
- Competitive: Basic Life Saving (BLS) Certification

Burning Glass

Pharmacy Technicians

Prepare medications under the direction of a pharmacist. May measure, mix, count out, label, and record amounts and dosages of medications according to prescription orders.



EMSI

Specialized Skills

- Customer Service
- Retail Industry Knowledge
- Customer Contact
- Prescription Filling
- Legal Compliance
- Insurance Knowledge
- Transcription
- Customer Billing

Burning Glass

Software Skills

- Microsoft Excel

Burning Glass

Other Job Titles

- Pharmacy Technician

Burning Glass

Top Industries

- Health and Personal Care Stores
- Hospitals

EMSI

Baseline Skills

- Communication Skills
- Typing
- Problem Solving
- Teamwork
- Physical Abilities

Burning Glass

Required Education and Experience

- High School Diploma or GED plus Post-Secondary Certificate
- Many employers offer certification through on-the-job training
- Less than Two Years of Experience
- Moderate-term on-the-job training

Burning Glass and Employer Feedback

Certifications and Licenses

- Certified Pharmacy Technician

Burning Glass

Biological Technicians

Assist biological and medical scientists. Set up, operate, and maintain laboratory instruments and equipment, monitor experiments, collect data and samples, make observations, and calculate and record results. May analyze organic substances, such as blood, food, and drugs.



EMSI

Specialized Skills

- Experiments
- Biology
- Molecular Biology
- Cell Culturing
- Biochemistry
- Patient Care
- Microbiology
- DNA

Burning Glass

Software Skills

- Microsoft Excel
- Microsoft Word

Burning Glass

Other Job Titles

- Research Associate
- Research Technician

Burning Glass

Top Industries

- Colleges and Universities
- Scientific Research and Development Services
- Federal Government

EMSI

Baseline Skills

- Research
- Communication Skills
- Organizational Skills
- Detail-Oriented
- Writing

Burning Glass

Required Education and Experience

- Bachelor's Degree in Biology or Related Field
- Less than Two Years of Experience

Burning Glass and Employer Feedback

Certifications and Licenses

- None

Burning Glass

Medical and Clinical Laboratory Technicians

Perform complex medical laboratory tests for diagnosis, treatment, and prevention of disease.



EMSI

Specialized Skills

- Chemistry
- Quality Assurance and Control
- Phlebotomy
- Biology
- Laboratory Equipment
- Laboratory Testing
- Patient Care

Burning Glass

Software Skills

- Microsoft Excel
- Microsoft Word

Burning Glass

Other Job Titles

- Laboratory Technician
- Laboratory Assistant

Burning Glass

Top Industries

- Hospitals
- Colleges and Universities

EMSI

Baseline Skills

- Communication Skills
- Research
- Organizational Skills
- Physical Abilities
- Computer Literacy

Burning Glass

Required Education and Experience

- Associate’s Degree Required, Bachelor’s Degree Preferred
- Less than Two Years of Experience

Burning Glass and Employer Feedback

Certifications and Licenses

All Competitive:

- American Society for Clinical Pathology (ASCP) Certification
- Certified Medical Laboratory Technician

Burning Glass

Information Technology



Software Quality Assurance Analysts and Testers

Develop and execute software tests to identify software problems and their causes. Test system modifications to prepare for implementation. Document software and application defects using a bug tracking system and report defects to software or web developers. Create and maintain databases of known defects. May participate in software design reviews to provide input on functional requirements, operational characteristics, product designs, and schedules.



EMSI

Specialized Skills

- Quality Assurance and Control
- Software Development
- Software Testing
- Automated Testing
- Software Quality Assurance
- Application Lifecycle Mgmt

Burning Glass

Software Skills

- SQL
- Selenium
- Java
- Atlassian JIRA
- Scrum

Burning Glass

Other Job Titles

- Quality Assurance Analyst
- Quality Assurance Engineer
- Quality Assurance Tester

Burning Glass

Top Industries

- Computer Systems Design Services
- Management of Companies and Enterprises
- Insurance Carriers

EMSI

Baseline Skills

- Communication
- Writing
- Planning
- Problem Solving
- Teamwork

Burning Glass

Required Education and Experience

- Bachelor’s Degree in Computer Science
- Three to Five Years of Experience

Burning Glass and Employer Feedback

Certifications and Licenses

- None

Burning Glass

Computer Network Support Specialists

Analyze, test, troubleshoot, and evaluate existing network systems, such as local area networks (LAN), wide area networks (WAN), cloud networks, servers, and other data communications networks. Perform network maintenance to ensure networks operate correctly with minimal interruption.



EMSI

Specialized Skills

- Technical Support
- Customer Service
- Network Support
- Project Management
- Network Administration
- Routers
- Hardware and Software Installation

Burning Glass

Software Skills

- Microsoft Excel
- Microsoft Windows
- SQL
- Linux
- Cisco

Burning Glass

Other Job Titles

- Network Technician
- Network Support

Burning Glass

Top Industries

- Wired and Wireless Telecommunications Carriers
- Computer Systems Design Services

EMSI

Baseline Skills

- Communication Skills
- Typing
- Problem Solving
- Teamwork
- Physical Abilities

Burning Glass

Required Education and Experience

- Bachelor's Degree in Computer Science or Related Field
- Three to Five Years of Experience

Burning Glass and Employer Feedback

Certifications and Licenses

- None

Burning Glass

Computer User Support Specialists

Provide technical assistance to computer users. Answer questions or resolve computer problems for clients in person, via telephone, or electronically. May provide assistance concerning the use of computer hardware and software, including printing, installation, word processing, electronic mail, and operating systems.



EMSI

Specialized Skills

- Technical Support
- Customer Service
- Help Desk Support
- Repair
- Printers
- IT Support
- Hardware and Software Installation

Burning Glass

Software Skills

- Microsoft Windows
- Microsoft Excel
- SQL
- Linux
- SAP

Burning Glass

Other Job Titles

- Desktop Support Analyst
- Desktop Support Technician
- Help Desk Analyst

Burning Glass

Top Industries

- Computer Systems Design Services
- Colleges and Universities

EMSI

Baseline Skills

- Troubleshooting
- Communication Skills
- Problem Solving
- Teamwork
- Detail-Oriented

Burning Glass

Required Education and Experience

- Bachelor's Degree in Computer Science (50%) or Vocational Training (30%)
- Less than Two Years of Experience

Burning Glass and Employer Feedback

Certifications and Licenses

- Certified A+ Technician is often required for individuals with no college degree

Burning Glass

Computer Systems Analysts

Analyze science, engineering, business, and other data processing problems to develop and implement solutions to complex applications problems, system administration issues, or network concerns. Perform systems management and integration functions, improve existing computer systems, and review computer system capabilities, workflow, and schedule limitations. May analyze or recommend commercially available software.



EMSI

Specialized Skills

- Project Management
- Business Process
- Systems Analysis
- Business Analysis
- Software Development
- Customer Service
- Quality Assurance and Control

Burning Glass

Software Skills

- SQL
- Systems Analysis
- Microsoft Excel
- Oracle
- Software Development

Burning Glass

Other Job Titles

- Business Systems Analyst
- Systems Analyst

Burning Glass

Top Industries

- Computer Systems Design and Related Services
- Management of Companies and Enterprises
- Insurance Carriers

EMSI

Baseline Skills

- Communication Skills
- Teamwork
- Problem Solving
- Planning
- Troubleshooting

Burning Glass

Required Education and Experience

- Bachelor's Degree in Computer Science or Related Field
- Three to Five Years of Experience

Burning Glass and Employer Feedback

Certifications and Licenses

- Certifications may be industry or role specific

Burning Glass

Web and Digital Interface Designers

Design digital user interfaces or websites. Develop and test layouts, interfaces, functionality, and navigation menus to ensure compatibility and usability across browsers or devices. May evaluate web design following web and accessibility standards, and may analyze web use metrics and optimize websites for marketability and search engine ranking. May create graphics used in websites and manage website content and links.



EMSI

Specialized Skills

- Web Development
- Web Application Development
- Website Design
- User Interface Design
- Software Development
- E-Commerce
- Front-End Development

Burning Glass

Software Skills

- JavaScript
- jQuery
- HTML5
- SQL
- Java

Burning Glass

Other Job Titles

- Web Developer
- Front End Developer

Burning Glass

Top Industries

- Colleges and Universities
- Computer System Design Services
- Technical Consulting Services

EMSI

Baseline Skills

- Communication Skills
- Teamwork
- Creativity
- Research
- Problem Solving

Burning Glass

Required Education and Experience

- Bachelor’s Degree in Computer Science
- Three to Five Years of Experience

Burning Glass and Employer Feedback

Certifications and Licenses

- None

Burning Glass

Database Administrators and Architects

Administer, test, and implement computer databases, applying knowledge of database management systems. Coordinate changes to computer databases. Identify, investigate, and resolve database performance issues, database capacity, and database scalability. May plan, coordinate, and implement security measures to safeguard computer databases.



EMSI

Specialized Skills

- Database Administration
- Extraction, Transformation, and Loading (ETL)
- Data Warehousing
- Big Data
- Performance Tuning
- Database Design
- Data Modeling

Burning Glass

Software Skills

- SQL
- Oracle
- Python
- Java
- Apache Hadoop

Burning Glass

Other Job Titles

- Data Engineer
- Database Administrator

Burning Glass

Top Industries

- Colleges and Universities
- Management of Companies and Enterprises
- Computer Systems Design and Related Services

EMSI

Baseline Skills

- Communication Skills
- Troubleshooting
- Problem Solving
- Teamwork
- Writing

Burning Glass

Required Education and Experience

- Bachelor’s Degree in Computer Science
- Three to Five Years of Experience

Burning Glass and Employer Feedback

Certifications and Licenses

- None

Burning Glass

Sales and Customer Service



Customer Service Representatives

Interact with customers to provide basic or scripted information in response to routine inquiries about products and services. May handle and resolve general complaints. Excludes individuals whose duties are primarily installation, sales, repair, and technical support.



EMSI

Specialized Skills

- Customer Service
- Customer Contact
- Scheduling
- Sales
- Data Entry
- Retail Industry Knowledge
- Customer Billing
- Appointment Setting

Burning Glass

Software Skills

- Microsoft Excel
- Microsoft Word

Burning Glass

Other Job Titles

- Customer Service Representative

Burning Glass

Top Industries

- Insurance Carriers
- Agencies, Brokerages, and Other Insurance Services
- Depository Credit Intermediation

EMSI

Baseline Skills

- Communication Skills
- Organizational Skills
- Multi-Tasking
- Problem Solving
- Computer Literacy

Burning Glass

Required Education and Experience

- High School Diploma or GED
- Less than Two Years of Experience
- Short-term on-the-job training

Burning Glass and Employer Feedback

Certifications and Licenses

- None

Burning Glass

Sales Representatives of Services

Sell services (except Advertising, Financial, or Advertising services) to individuals or businesses. May describe options or resolve client problems. Answer customers' questions about services, prices, availability, or credit terms. Attend sales or trade meetings or read related publications to obtain information about market conditions, business trends, regulations, or industry developments. Compute and compare costs of services.



EMSI

Specialized Skills

- Sales
- Customer Service
- Marketing
- Customer Contact
- Product Sales
- Sales Goals
- Prospective Clients
- Retail Industry Knowledge

Burning Glass

Software Skills

- Microsoft Excel
- Salesforce

Burning Glass

Other Job Titles

- Sales Account Executive
- Marketing Representative
- Automotive Sales Consultant

Burning Glass

Top Industries

- Wired Telecommunications Carriers
- Technical Consulting Services
- Electronics and Appliance Stores

EMSI

Baseline Skills

- Communication Skills
- Teamwork
- Organizational Skills
- Building Effective Relationships

Burning Glass

Required Education and Experience

- High School Diploma or GED Required; Bachelor's Degree Preferred for higher-level positions
- Less than Two Years of Experience
- Moderate-term on-the-job training

Burning Glass and Employer Feedback

Certifications and Licenses

- Driver's License

Burning Glass

Insurance Sales Agents

Sell life, property, casualty, health, automotive, or other types of insurance. May refer clients to independent brokers, work as an independent broker, or be employed by an insurance company.



EMSI

Specialized Skills

- Insurance Sales
- Sales
- Life Insurance Sales
- Appointment Setting
- Customer Service
- Product Sales
- Prospective Clients
- Sales Goals

Burning Glass

Software Skills

- Microsoft Excel

Burning Glass

Other Job Titles

- Licensed Insurance Sales Professional
- Insurance Sales Agent
- Insurance Agent

Burning Glass

Top Industries

- Insurance Agencies
- Life Insurance Carriers
- Property Insurance Carriers
- Health Insurance Carriers

EMSI

Baseline Skills

- Communication Skills
- Organizational Skills
- Self-Starter
- Energetic
- Multi-Tasking

Burning Glass

Required Education and Experience

- High School Diploma or GED Required, Bachelor’s Degree Preferred
- Two Years of Experience
- Moderate-term on-the-job training

Burning Glass and Employer Feedback

Certifications and Licenses

All Competitive:

- Insurance License
- Life Insurance License
- Insurance Agent Certification
- Property and Causality License

Burning Glass

Real Estate Sales Agents

Rent, buy, or sell property for clients. Perform duties such as study property listings, interview prospective clients, accompany clients to property site, discuss conditions of sale, and draw up real estate contracts. Includes agents who represent buyer.



EMSI

Specialized Skills

- Sales
- Customer Service
- Real Estate Sales
- Leasing
- Market Strategy
- Real Estate Experience
- Mediation
- Marketing Materials

Burning Glass

Software Skills

- Microsoft Excel

Burning Glass

Other Job Titles

- Real Estate Agent
- Leasing Consultant
- Leasing Agent

Burning Glass

Top Industries

- Lessors of Residential Buildings and Dwellings
- Residential Property Managers
- Offices of Real Estate Agents

EMSI

Baseline Skills

- Communication Skills
- Creativity
- Detail Oriented
- Organizational Skills
- Writing

Burning Glass

Required Education and Experience

- High School Diploma or GED plus Post-Secondary Certificate
- Less than Two Years of Experience
- Moderate-term on-the-job training

Burning Glass and Employer Feedback

Certifications and Licenses

- Real Estate Certification
- Driver's License

Burning Glass

Business and Professional Services



Paralegals and Legal Assistants

Assist lawyers by investigating facts, preparing legal documents, or researching legal precedent. Conduct research to support a legal proceeding, to formulate a defense, or to initiate legal action.



EMSI

Specialized Skills

- Litigation
- Legal Documentation
- Legal Document Composition
- Administrative Support
- Scheduling
- Legal Research
- Case Management

Burning Glass

Software Skills

- Microsoft Excel
- Microsoft Office
- Microsoft PowerPoint
- LexisNexis

Burning Glass

Other Job Titles

- Paralegal
- Legal Assistant

Burning Glass

Top Industries

- Offices of Lawyers

EMSI

Baseline Skills

- Organizational Skills
- Communication Skills
- Detail-Oriented
- Research
- Writing

Burning Glass

Required Education and Experience

- Associate's Degree Required, Bachelor's Degree Preferred
- Three to Five Years of Experience

Burning Glass and Employer Feedback

Certifications and Licenses

- Competitive: Paralegal Certification

Burning Glass

Human and Social Service Assistants

Assist other social and human service providers in providing client services in a wide variety of fields, such as psychology, rehabilitation, or social work, including support for families. May assist clients in identifying and obtaining available benefits and social and community services. May assist social workers with developing, organizing, and conducting programs to prevent and resolve problems relevant to substance abuse, human relationships, rehabilitation, or dependent care.



EMSI

Specialized Skills

- Case Management
- Mental Health
- Social Services
- Behavioral Health
- Social Services Industry Knowledge
- Scheduling
- Customer Service

Burning Glass

Software Skills

- Microsoft Excel
- Microsoft Word

Burning Glass

Other Job Titles

- Certified Peer Specialist
- Social Services Coordinator
- Care Coordinator

Burning Glass

Top Industries

- Individual and Family Services
- Community Food, Housing, and Relief Services

EMSI

Baseline Skills

- Communication Skills
- Problem Solving
- Teamwork
- Planning
- Organizational Skills

Burning Glass

Required Education and Experience

- High School Diploma or GED (50%) or Bachelor’s Degree (35%)
- Less than Two Years of Experience
- Short-term on-the-job training

Burning Glass and Employer Feedback

Certifications and Licenses

- Competitive: Certified Peer Specialist
- Driver’s License

Burning Glass

Human Resources Specialist

Recruit, screen, interview, or place individuals within an organization. May perform other activities in multiple human resources areas.



EMSI

Specialized Skills

- Recruiting
- Onboarding
- Scheduling
- Applicant Tacking
- Talent Acquisition
- Social Media
- Customer Service
- Employee Relations

Burning Glass

Software Skills

- Microsoft Excel
- Human Resource Information System
- Microsoft PowerPoint
- Microsoft Word

Burning Glass

Other Job Titles

- Recruiter
- Human Resources Generalist

Burning Glass

Top Industries

- Federal Government
- Management of Companies and Enterprises
- Employment Services
- Colleges and Universities

EMSI

Baseline Skills

- Communication Skills
- Organizational Skills
- Teamwork
- Building Effective Relationships

Burning Glass

Required Education and Experience

- Bachelor's Degree
- Less than Two Years of Experience

Burning Glass and Employer Feedback

Certifications and Licenses

- None

Burning Glass

Market Research Analysts and Marketing Specialists

Research conditions in local, regional, national, or online markets. Gather information to determine potential sales of a product or service, or plan a marketing or advertising campaign. May gather information on competitors, prices, sales, and methods of marketing and distribution. May employ search marketing tactics, analyze web metrics, and develop recommendations to increase search engine ranking and visibility to target markets.



EMSI

Specialized Skills

- Marketing
- Social Media
- Project Management
- Sales
- Customer Service
- Digital Marketing
- Budgeting
- Business Development

Burning Glass

Software Skills

- Microsoft Excel
- Microsoft PowerPoint
- Facebook
- Microsoft Word
- Adobe Creative Suite

Burning Glass

Other Job Titles

- Marketing Coordinator
- Marketing Assistant
- Marketing Specialist

Burning Glass

Top Industries

- Technical Consulting Services
- Management of Companies and Enterprises

EMSI

Baseline Skills

- Communication Skills
- Creativity
- Organizational Skills
- Teamwork
- Detail-Oriented

Burning Glass

Required Education and Experience

- Bachelor's Degree in Marketing, Business, or Communications
- Less than Two Years of Experience

Burning Glass and Employer Feedback

Certifications and Licenses

- None

Burning Glass

Maintenance and Repair



General Maintenance and Repair Workers

Perform work involving the skills of two or more maintenance or craft occupations to keep machines, mechanical equipment, or the structure of a building in repair. Duties may involve pipe fitting; HVAC maintenance; insulating; welding; machining; carpentry; repairing electrical or mechanical equipment; installing, aligning, and balancing new equipment; and repairing buildings, floors, or stairs.



EMSI

Specialized Skills

- Repair
- Plumbing
- HVAC
- Carpentry
- Painting
- Customer Service
- Cleaning
- Power Tools

Burning Glass

Software Skills

- Microsoft Excel

Burning Glass

Other Job Titles

- Maintenance Technician
- Field Service Technician
- Service Technician

Burning Glass

Top Industries

- Local Government
- Lessors of Real Estate and Activities Related to Real Estate

EMSI

Baseline Skills

- Preventive Maintenance
- Troubleshooting
- Communication Skills
- Physical Abilities
- Problem Solving

Burning Glass

Required Education and Experience

- High School Diploma or GED
- Three to Five Years of Experience
- Moderate-term on-the-job training

Burning Glass and Employer Feedback

Certifications and Licenses

- Driver's License

Burning Glass

Heating, Air Conditioning, and Refrigeration Mechanics/Installers

Install or repair heating, central air conditioning, HVAC, or refrigeration systems, including oil burners, hot-air furnaces, and heating stoves.



EMSI

Specialized Skills

- HVAC
- Repair
- Plumbing
- Ventilation
- Customer Service
- Hand Tools
- Boilers
- Power Tools

Burning Glass

Software Skills

- None

Burning Glass

Other Job Titles

- HVAC Technician
- HVAC Service Technician

Burning Glass

Top Industries

- Local Government
- Automotive Equipment Rental and Leasing
- Automotive Repair and Maintenance

EMSI

Baseline Skills

- Troubleshooting
- Communication Skills
- Preventive Maintenance
- Physical Abilities
- Organizational Skills

Burning Glass

Required Education and Experience

- High School Diploma or GED (Competitive: Post-Secondary Certificate)
- Three to Five Years of Experience
- Long-term on-the-job training

Burning Glass and Employer Feedback

Certifications and Licenses

- Driver's License
- Competitive: EPA Certification

Burning Glass

Bus and Truck Mechanics and Diesel Engine Specialists

Diagnose, adjust, repair, or overhaul buses and trucks, or maintain and repair any type of diesel engines. Includes mechanics working primarily with automobile or marine diesel engines.



EMSI

Specialized Skills

- Repair
- Vehicle Maintenance
- Welding
- Electrical Systems
- Hand Tools
- Occupational Health and Safety
- Fleet Maintenance

Burning Glass

Software Skills

- None

Burning Glass

Other Job Titles

- Diesel Mechanic
- Diesel Technician

Burning Glass

Top Industries

- Local Government
- Automotive Equipment Rental and Leasing
- Automotive Repair and Maintenance

EMSI

Baseline Skills

- Preventive Maintenance
- Physical Abilities
- Troubleshooting
- Work Area Maintenance
- Computer Literacy

Burning Glass

Required Education and Experience

- High School Diploma or GED (Competitive: Post-Secondary Certificate)
- Less than Two Years of Experience
- Long-term on-the-job training

Burning Glass and Employer Feedback

Certifications and Licenses

- Driver's License
- Competitive: Automotive Service Excellence (ASE) Certification

Burning Glass

Manufacturing and Construction



Construction Laborers

Perform tasks involving physical labor at construction sites.

May operate hand and power tools of all types: air hammers, earth tampers, cement mixers, small mechanical hoists, surveying and measuring equipment, and a variety of other equipment and instruments. May clean and prepare sites, dig trenches, set braces to support the sides of excavations, erect scaffolding, and clean up rubble, debris, and other waste materials. May assist other craft workers.



Specialized Skills

- Repair
- Carpentry
- Plumbing
- Painting
- Hand Tools
- Power Tools
- Drywall
- Cleaning

Burning Glass

Software Skills

- None

Burning Glass

Other Job Titles

- Construction Laborer
- Laborer
- Construction Worker
- General Laborer

Burning Glass

Top Industries

- Commercial Building Construction
- Residential Building Construction
- Highway Construction

EMSI

Baseline Skills

- Physical Abilities
- Communication Skills
- Detail-Oriented
- Organizational Skills
- Teamwork

Burning Glass

Required Education and Experience

- High School Diploma or GED
- Less than Two Years of Experience
- Short-term on-the-job training

Burning Glass and Employer Feedback

Certifications and Licenses

- Driver's License

Burning Glass

Operating Engineers and Other Construction Equipment Operators

Operate one or several types of power construction equipment, such as motor graders, bulldozers, scrapers, compressors, pumps, derricks, shovels, tractors, or front-end loaders to excavate, move, and grade earth, erect structures, or pour concrete or other hard surface pavement. May repair and maintain equipment in addition to other duties.



EMSI

Specialized Skills

- Heavy Equipment
- Equipment Operation
- Repair
- Backhoes
- Occupational Health and Safety
- Plumbing
- Operating Engineering

Burning Glass

Software Skills

- None

Burning Glass

Other Job Titles

- Heavy Equipment Operator
- Operating Engineer

Burning Glass

Top Industries

- Local Government
- Highway Construction
- Utility Construction

EMSI

Baseline Skills

- Preventive Maintenance
- Physical Abilities
- Communication Skills
- Teamwork
- Time Management

Burning Glass

Required Education and Experience

- High School Diploma or GED plus Post-Secondary Licensing
- Two Years of Experience
- Moderate-term on-the-job training

Burning Glass and Employer Feedback

Certifications and Licenses

- Multiple licenses via Post-Secondary Training, required to operate a range of equipment and vehicles
- Driver's License

Burning Glass

Industrial Machinery Mechanics

Repair, install, adjust, or maintain industrial production and processing machinery or refinery and pipeline distribution systems. May also install, dismantle, or move machinery and heavy equipment according to plans.



EMSI

Specialized Skills

- Repair
- Machinery
- Welding
- Hand Tools
- Plumbing
- Packaging
- Industrial Operations
- Industry Knowledge

Burning Glass

Software Skills

- None

Burning Glass

Other Job Titles

- Machinery Mechanic
- Mechanic
- Industrial Maintenance Mechanic

Burning Glass

Top Industries

- Commercial and Industrial Machinery Repair

EMSI

Baseline Skills

- Troubleshooting
- Preventive Maintenance
- Physical Abilities
- Communication Skills
- Problem Solving

Burning Glass

Required Education and Experience

- High School Diploma or GED
- Three to Five Years of Experience
- Long-term on-the-job training

Burning Glass and Employer Feedback

Certifications and Licenses

- Driver's License

Burning Glass

Welders, Cutters, Solderers, and Brazers

Use hand-welding, flame-cutting, hand-soldering, or brazing equipment to weld or join metal components or to fill holes, indentations, or seams of fabricated metal products.



EMSI

Specialized Skills

- Welding
- Mig and Tig Welding
- Repair
- Flux Core Welding
- Hand Tools
- Welding Equipment
- Grinders
- Soldering

Burning Glass

Software Skills

- None

Burning Glass

Other Job Titles

- Welder

Burning Glass

Top Industries

- Architectural and Structural Metals Manufacturing
- Federal Government

EMSI

Baseline Skills

- Physical Abilities
- Detail-Oriented
- Communication Skills
- Work Area Maintenance
- Organizational Skills

Burning Glass

Required Education and Experience

- High School Diploma or GED (Competitive: Post-Secondary Certificate)
- Three to Five Years of Experience
- Moderate-term on-the-job training

Burning Glass and Employer Feedback

Certifications and Licenses

- Competitive: Welding Certification

Burning Glass

Food Service and Hospitality



Cooks, Restaurants

Prepare, season, and cook dishes such as soups, meats, vegetables, or desserts in restaurants. May order supplies, keep records and accounts, price items on menu, or plan menu.



EMSI

Specialized Skills

- Cooking
- Food Preparation
- Food Safety
- Scheduling
- Cleaning
- Customer Service
- Food Service
- Basic Mathematics

Burning Glass

Software Skills

- None

Burning Glass

Other Job Titles

- Line Cook
- Cook
- Prep Cook

Burning Glass

Top Industries

- Restaurants and Other Eating Places

EMSI

Baseline Skills

- Communication Skills
- Physical Abilities
- Positive Disposition
- Teamwork
- Organization

Burning Glass

Required Education and Experience

- High School Diploma or GED
- Less than Two Years of Experience
- Moderate-term on-the-job training

Burning Glass and Employer Feedback

Certifications and Licenses

- Competitive: ServSafe

Burning Glass

**For comments or questions about the contents of
this document, please reach out to
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